

External Scrutiny Committee

Meeting to be held on Tuesday, 5 March 2019

Electoral Division affected: (All Divisions);
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Electricity North West: Investment, customer service and low carbon technology

(Appendix A refers)

Contact for further information:

Gary Halsall, Tel: (01772) 536989, Senior Democratic Services Officer (Overview and Scrutiny), gary.halsall@lancashire.gov.uk

Executive Summary

Officers from Electricity North West (ENW) will attend the meeting to deliver a presentation on investment, customer service, strategic projects and low carbon technology which is set out at appendix A to this report.

Recommendation

The External Scrutiny Committee is asked to:

1. Consider how the county council might work with Electricity North West to deliver a low carbon strategy.
2. Identify opportunities for greater partnership working for hard to reach customers and vulnerable customers (in a power cut scenario).

Background and Advice

Helen Norris, Stakeholder Engagement and CSR Manager, Mike Taylor, Customer Engagement Manager and Strategic Projects and Jonathan Booth, Asset Management from Electricity North West will attend the meeting to deliver a presentation (**appendix A**) which will provide:

- An introduction to Electricity North West;
- Information on investing in Lancashire, customer service and support partnerships for vulnerable customers; and
- Information on supporting strategic projects and low carbon technologies.

The External Scrutiny Committee is asked to:

1. Consider how the county council might work with Electricity North West to deliver a low carbon strategy.
2. Identify opportunities for greater partnership working for hard to reach customers and vulnerable customers (in a power cut scenario).

In considering how the county council might work with Electricity North West to deliver a low carbon strategy, the Committee should determine whether at the meeting any recommendations to Cabinet and Electricity North West can be formulated, or whether this should form the basis and focus for a future meeting to discuss and consider in greater detail. Should this be the case, the Committee should also consider whether it needs to invite representatives from the county council or other organisation to contribute to this piece of work and to request any evidence it may need to assist in its deliberations.

Similarly, the Committee may wish to seek information and evidence from the county council's adults and children's social care services and others for consideration at a future meeting to help identify opportunities for greater partnership working for hard to reach customers and vulnerable customers.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Risk management

The presentation set out at Appendix A represents the views of Electricity North West and are not those of Lancashire County Council.

Local Government (Access to Information) Act 1985

List of Background Papers

Paper	Date	Contact/Tel
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None		
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Reason for inclusion in Part II, if appropriate

N/A